

# Consultation Form for Chemical process

## **-Please read the following information carefully-**

The questionnaire concerns your hair history. It is essential that you provide as much accurate as possible in order for us to judge whatever your hair is suitable for the Chemical process. Your hair history will affect the precise manner in which the procedure will be conducted. Failure to provide complete and correct information may result in an unsatisfactory service should this occur, due to lack of information, or our stylists being inadequately informed, prior to the comment of the treatment, MY SNUG ROOM shall accept no responsibility for the results under any circumstances. We advise all clients not wet their hair at least 48 hours, not bend or crease with hair bands/clips tie their hair tightly, not receive any other chemical service for at least 14days. Please note that if it is evident that you have washed or wetted your hair within 48 hours despite our advice, or receive any other chemical service within last 14 days, MY SNUG ROOM will not take any responsibility for the results.

My Snug Room doesn't accept any refund and re-doing the process if you tell us more than 14 days after from the date you had a Digital Perm/Straightening done even there is any problem to your hair.

## **-Please answer the following questions as much as possible-**

1, Have you ever had your hair Digital permed before? YES/NO If YES, when?

2, Have you ever had your hair chemically straightened before? YES/NO If YES, when?

3, Do you blow dry your hair? YES/NO If YES, how often?

4, Have you had any hair color in past 3 years? YES/NO

If YES, when?

What type of color? Bleach?

5, Have you ever had a rash or any other reactions caused by chemical before in the past? YES/NO

6, Are you allergic to anything? YES/NO If YES, what are you allergic to?

7, If you are allergic to any chemical, did you ask your doctor about getting Chemical process? YES/NO

If NO, We recommend you to ask your doctor before booking appointment. We do not take any responsibility even if you get any allergic reaction after treatment done.

8, If your hair is already damaged from other chemical process or any other reasons, you have a risk that your hair will be damaged or doesn't achieve your target style. Do you agree to take the risk? YES/NO

If No, we recommend you to wait until your hair get healthy condition as MY SNUG ROOM do not take any responsibility.

9, If you have anything else that you would like to tell us about the conditions of your hair or any previous treatments that you have had, please use the space below:

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## **-Cancellation and Deposit Policy-**

In order to secure your appointment, we require £50 deposit to be paid at the time of booking for long process appointment such as Bleaching, Japanese Straightening, Cold Perm and Digital Perm. We require a minimum of 48 hours notice if you wish to cancel or re-schedule your appointment.

The deposit may be paid by Credit Card over the phone or in the salon by Credit Card, or Cash.

The deposit is then held against your booking as a credit towards that appointment.

If a cancellation is made with more than 48 hours notice, the deposit is refunded or forwarded to the new appointment time.

If a cancellation is made with less than 48 hours notice, the deposit is forfeited as a late cancellation fee.

If you simply do not show up to a booked appointment, the deposit is forfeited as a no-show fee and you may not make any future appointments without payment in FULL at the time of booking.

Signature /

Date/

Print Name/